



CALIFORNIA DEPARTMENT OF EDUCATION  
NUTRITION SERVICES DIVISION

# STRATEGIC PLAN

## VISION STATEMENT

Working with our partners, the Nutrition Services Division will lead the nation in providing exemplary nutrition programs and services.

## MISSION STATEMENT

The Nutrition Services Division provides leadership and support of nutrition services to enhance the health, well-being, development, and educational potential of California's children, adults, and families.

## CORE VALUES

We value a work environment that promotes the practice of...

Respect

Teamwork

Quality Customer Service

Integrity

Clear, open, honest, consistent, and effective communication

Program efficiency, effectiveness, and excellence

Health and well-being

Enhanced learning

Innovation, critical thinking, and risk-taking

## THREE YEAR GOALS (1999-2002)

- 1) Streamline the organizational structure, based on strategic planning priorities.
  - ?? Complete the cost study and analysis of the Division's Food Distribution Unit.
- 2) Achieve continuous improvements in internal procedures and internal controls.
- 3) Develop and implement a technology plan.
  - ?? Provide electronic claims processing.
  - ?? Provide consolidated database functions.
- 4) Improve access, quality, and integrity of all programs and services, in line with the changes in child development, education, and business practices.
  - ?? Implement the Division business plan.
  - ?? Improve participation in all Division nutrition programs.
  - ?? Explore strategies to move toward seamless child nutrition programs.
  - ?? Implement the Child and Adult Care Food Program integrity plan.
  - ?? Address food and beverage sales throughout the school campus.
- 5) Provide effective communication internally and externally.
  - ?? Establish a Division newsletter.
  - ?? Continue stakeholder forums to assess priorities for improving services.
- 6) Improve and expand internal training and education.
- 7) Improve and expand external training and education.
  - ?? Develop a comprehensive external training plan.
  - ?? Work with partners to sustain effective nutrition education programs.
  - ?? Promote and support the "Garden in Every School" initiative.